

# Protect your health and the health of your family

We understand that as more people become exposed to COVID-19, they will need a safe place to isolate and prevent the spread of this disease to loved ones.

We are committed to help and want to do our bit to for our country too. We have designated **The Capital Empire in Sandton as a safe place for people who have COVID-19 to isolate under appropriate hygiene and healthcare circumstances.**

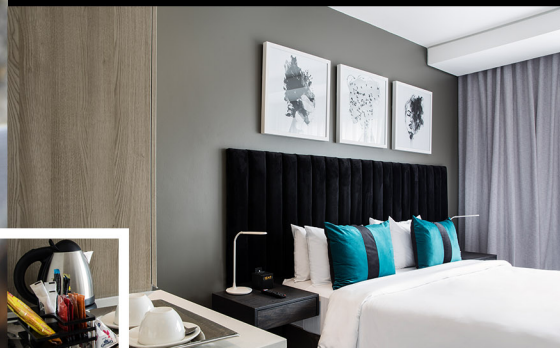


## Who can stay at the hotel?

- Anyone who requires an isolated environment and medically endorsed oversight to see them through recovery.
- Those who have COVID-19 who are not extremely sick, nor have any underlying health conditions and are able to fight the flu-like symptoms on their own with bed rest and supportive over-the-counter medicine.

## Who should not stay at the hotel?

- People who are extremely sick and need hospitalization. Any individuals who experience a worsening in symptoms will be transported to nearby hospitals for more acute care.



## Rates for this offer?

Patients in isolation have a choice of rooms available to them, depending on their budget and personal space requirements. **All our rooms have the same strict hygiene protocols in place.**

## The Capital Empire in Sandton, from:

R1 350 p/night	Standard hotel room
R2 000 p/night	1 bedroom apartment

## Discovery Health Medical Scheme members pay:

R950 p/night	Standard hotel room
R1 600 p/night	1 bedroom apartment

**Includes 3 meals a day from a basic menu (breakfast, lunch and dinner).**

This service is specifically for people who have COVID-19 and have been advised that in-hospital care is not necessary. To oversee recovery, we have partnered with Discovery, who will make 24-hour nursing supervision available. In addition, members of the Discovery Health Medical Scheme will receive a R400 rate reduction per night.



# The Get Well Hotel

## Facilities and services

All hotel services are available at your disposal but under our strict sanitization and social distancing best practices.

Unnecessary scatter cushions, throws and rugs have been removed from our apartments to reduce risks of contamination.

- Modern rooms and furnished apartments; that come with fully equipped kitchens, washing machine & tumble dryer.
- Complimentary laundry done in your apartment (or do it yourself if you prefer).
- Rooms and apartments come with large sliding windows & balconies.
- Air-conditioning in each unit, with non-circulating systems.
- Full back-up generators - we stay on during load shedding.
- Rooms have Smart TVs allowing you to use Netflix and other stream services.
- Free uncapped high speed Wi-Fi.
- Comprehensive DSTV channels.



## Health and safety protocols

Since 13 March 2020, we have been running all hotel environments as sanitized sanctuaries - a safe zone for isolation - with great success.

- A nurse, made available by Discovery will be onsite to ensure proper health protocols are being followed at the hotel to ensure staff and guest safety.
- All food delivered by **room service** will be inspected to ensure that suppliers are following the World Health Organization's **(WHO) food preparation and protocols** and that it is prepared under strict hygiene standards.
- Food will be delivered to the room door and **strict protocols will be enforced with delivery and collection.**
- **Daily servicing** of your room will be done by fully trained and protected staff to ensure a hygienic environment. Commercial grade cleaning and disinfectant materials are used in all aspects of the hotel.

**Disinfection of high touch points**, objects and surfaces, including TV remotes, door handles, taps, toilet flush handles, as well as front desk pens, room keys, lift buttons, stair railings etc. will take place regularly.



**Staff working in this hotel will stay on the premises to ensure their own families stay safe while they work.** All staff temperatures are checked on each shift change and any staff member involved in the food supply chain is checked regularly. We also have a procedure in place should a staff member report a suspected case of COVID-19.

We all need to stand together in order to help, and ensure we slow the curve of spreading the virus to friends and family during lockdown.

**Central Reservations**  
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**Get Well Hotel @ The Capital Empire**  
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\*Discovery Health Medical Scheme, registration number 1125, administered by Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.